If you ever use Crossnet, the next time you login you will get to the new web site "Exchange". Here is some preliminary info on the rollout.

From: Desmond, Cindy
Sent: Wednesday, May 29, 2013 2:02 PM
Subject: Red Cross Launch of The Exchange - replacing CrossNet

Passing this on if you did not get this info..

Cindy Desmond

Support Specialist

American Red Cross

The Exchange is scheduled to go live on Thursday morning, May 30th!

See below for some tips and information about the Exchange.

One note, CrossNet will no longer be available beginning tomorrow. If there is content on the site that you do not have a copy of, make sure to grab it today as it will no longer be accessible tomorrow.

Timing and Access

When will the new system go live?

The Exchange should be up and running when we report to work on Thursday, May 30th.

Who will have access to The Exchange?

Anyone with CrossNet access today will have access to The Exchange. The user ID and password will be the same.

How will I access The Exchange?

If CrossNet was the default page loaded when you opened up your internet browser, then The Exchange will now be that default. If you navigate to CrossNet in another way, you will be automatically redirected to The Exchange when you attempt to navigate to CrossNet, and should bookmark that new page.

Will I still be able to access CrossNet?

No, CrossNet will not be available once The Exchange goes live.

Getting Started

Where should I start?

When you first use The Exchange, complete the orientation checklist at the bottom of the main page. This will help you get started. Another useful tip -- check out "Tools" at the very top of the main page on the right hand side for easy access to information like time sheet, travel information, etc.

What's different?

Unlike CrossNet, where we used 'build outs' to link like content together, on The Exchange we use topic hubs to group content.

Content Migration and Organization

Who decided what content to migrate?

The content owners were involved in those decisions. It's important to note that the main purpose of The Exchange is to support our daily work. It is not intended to be an archive of past events and information.

How is the content organized?

We think you will find that The Exchange is easier to navigate than CrossNet. To find International content, you will select "Our Services" and then "International Services" at the top

of the main page. For disaster response content, you will select "Our Response" then the type of disaster. For example- all of the Haiti materials are under "Our Response- Earthquake - 2010 Haiti". Additionally, materials to help you tell the international story are located in "Reach out - Media and the Public - Tell the International Story"

If I look around the entire site, some of the content doesn't look quite 'finished.' Why is that?

The decision was made to get the site up and running and to continue to work on it after go-live. In some cases not all content is posted. In other cases, the proper contact, photos, and intro text may still need revisions and updating.

Is there any content that WON'T be ready on May 30th?

Yes. Any hyperlinks in documents on The Exchange will not work and will need to be manually fixed, as will any hyperlinks in documents that point to The Exchange. However, if you have documents posted elsewhere (SharePoint, for example), that point to documents on The Exchange, you will need to fix any broken links in those documents